

Instruction to change provider

(CHPROV)

In order to transfer your domain from your previous provider to Hetzner Online following steps are necessary:

- 1** Please forward your order via the Hetzner administrations interface konsoleH using following link:
<http://www.hetzner.de/en/hosting/kontakt/bestell-konsoleh/>
- 2** Fill in attached CHPROV confirmation form and send it to Hetzner Online. Is an Auth-Code necessary for your domain, please contact your previous provider to receive it.
- 3** Cancel your Domain contract with your previous provider with the comment: "Domain is being transferred by means of CHPROV".
- 4** Does the Owner and/or Admin-C data differ from the current WHOIS record, please fill in attached form "Domain Data Change" and send it to us as well.

Once you have completed all the above mentioned steps we will start the transfer with the relevant registry.

Please note when changing providers the domain registration costs apply once more, even if you have paid for the domain for example a year in advance.

Please contact us if you have any questions. Visit our Support center at
<http://www.hetzner.de/en/hosting/kontakt/support-center/>

Best Regards

Hetzner Online AG

Hetzner Online AG

Stuttgarter Str. 1
91710 Gunzenhausen

Deutsche Bank AG Nuremberg
IBAN: DE92 7607 0012 0750 0077 00 • BIC: DEUTDEMM760
Account No.: 750 007 700 • Branch Code: 760 700 12

Management Board: Martin Hetzner Dipl. Ing. (FH)
Chairwoman of Supervisory Board: Diana Rothhan
Ansbach Registration Office: HRB 3204
VAT Reg No.: DE812871812

Switzerland: Swiss Post PostFinance
IBAN: CH87 0900 0000 9138 6671 7 • BIC: POFICHBEXXX
Account No.: 913 866 717 • Branch Code: 9000

Tel.: +49 (0) 9831 61006-1
Fax: +49 (0) 9831 61006-2
info@hetzner.com
www.hetzner.com

CHPROV / confirmation form for .ch domains

Address of previous provider:

Address of Registered Name Holder:

Tel:

Fax:

Cancellation of the supervised .ch domain and change provider to Hetzner Online AG

Dear Sir or Madam,

I confirm that I am the owner of the domain .ch or authorized to dispose of them.

I hereby cancel the above mentioned domain with you, my previous provider, transfer them to Hetzner Online and authorize Hetzner Online to change the provider for that domain. The concerning Auth-Code is (if available).

Please agree the change of provider (ACK).

Place, Date

Signature of Admin-C or Registered Name Holder

Please print out a copy of this message and send a signed copy to

+49 (0)9831 / 610062

or via post to Hetzner Online AG, Stuttgarter St. 1, 91710 Gunzenhausen, Germany

Hetzner Online AG

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91710 Gunzenhausen

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Domain Data Change

| | Previous owner of the Domain: | Future owner of the Domain: |
|----------------|-------------------------------|-----------------------------|
| Company | <input type="text"/> | <input type="text"/> |
| First Name | <input type="text"/> | <input type="text"/> |
| Last Name | <input type="text"/> | <input type="text"/> |
| Street | <input type="text"/> | <input type="text"/> |
| Post Code/City | <input type="text"/> | <input type="text"/> |
| Country | <input type="text"/> | <input type="text"/> |
| Phone | <input type="text"/> | <input type="text"/> |
| Fax | <input type="text"/> | <input type="text"/> |
| Email | <input type="text"/> | <input type="text"/> |

Date, signature and stamp of **previous** owner of the Domain

Date, signature and stamp of **future** owner of the Domain

| | Previous Admin-C of the domain: | Future Admin-C of the domain: |
|----------------|---------------------------------|-------------------------------|
| Company | <input type="text"/> | <input type="text"/> |
| First Name | <input type="text"/> | <input type="text"/> |
| Last Name | <input type="text"/> | <input type="text"/> |
| Street | <input type="text"/> | <input type="text"/> |
| Post Code/City | <input type="text"/> | <input type="text"/> |
| Country | <input type="text"/> | <input type="text"/> |
| Phone | <input type="text"/> | <input type="text"/> |
| Fax | <input type="text"/> | <input type="text"/> |
| Email | <input type="text"/> | <input type="text"/> |

Date, signature and stamp of **previous** Admin-C of the domain

Date, signature and stamp of **future** Admin-C of the domain